

***SPECIAL SUPPLEMENT***

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GOVERNMENT NOTICE No. 478T published on 01/07/2022

THE GAMING ACT,  
(CAP. 41)

**REGULATIONS**

*(Made under section 85)*

THE GAMING (INTERNET GAMING) REGULATIONS, 2022

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THE GAMING ACT,  
(CAP. 41)

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**REGULATIONS**

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*(Made under section 85)*

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THE GAMING (INTERNET GAMING) REGULATIONS, 2022

PART I  
PRELIMINARY PROVISIONS

Citation and  
application

1.-(1) These Regulations may be cited as the Gaming (Internet Gaming) Regulations, 2022.

(2) These Regulations shall apply in respect of internet gaming activities licensed under the Act.

Interpretation

2. In these Regulations, unless the context otherwise requires-

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“Act” means the Gaming Act, 2003;

“applicant” has the meaning ascribed to it under the Act;

“approved agent” means a person or persons approved by the Board to carry out any of the functions set forth in the Act or these Regulations, for and on behalf of the Board and it includes appointed authority;

“bank” means an entity that is engaged in banking business;

“Board” has the meaning ascribed to it under the Act;

“control systems” means software, hardware, systems and standards that affect the outcome of the authorised gaming activity;

“internet gaming” means gaming activity conducted by using a remote device connected by means of the

internet, or any other kind of electronic or other technology facilitating communication;

“nominated account” means an account nominated by a player, held with a bank or financial institution for the movement of funds in relation with internet gaming, and which shall not involve cash transactions;

“player account” means an account against which the licensee has a right to debit the amount of a bet or wager;

“problem gaming” means persistent and recurrent involvement in gaming activity that may result but not limited to psychological distress, functional impairment, detrimental to himself or family.

## PART II CONDITIONS FOR LICENSING

Qualifications  
in respect of  
issuance of  
gaming licence  
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3. In considering whether a person is suitable for purposes of issuing any licence pursuant to the Act and these Regulations, no person shall be issued with a gaming licence unless that person-

- (a) has never been denied a gaming licence by this or other jurisdiction;
- (b) has never had a gaming licence suspended or revoked in this or other jurisdiction;
- (c) has never withdrawn an application for any the gaming licence anywhere for whatever reasons;
- (d) possesses gaming premises that are deemed suitable by the Board;
- (e) complies with all the provisions of the Act and these Regulations;
- (f) has not been convicted of any criminal offence involving fraud or dishonesty;
- (g) has proof of adequate financing available to pay all obligations and to provide for adequate working capital to finance the gaming

- operations; and
- (h) has requisite technology and equipment that has been tested and certified by accredited institution.

PART III  
LICENSING

Application for  
internet  
gaming licence

4.-(1) Application under this regulation shall be submitted to the Board in an appropriate form in duplicate as specified in the Schedule to these Regulations or electronically.

(2) An application made under subregulation (1) shall contain all the information requested in the form and be accompanied by-

- (a) business plan;
- (b) copy of the company's Memorandum and Articles of Association;
- (c) a certified copy of the certificate of company incorporation;
- (d) evidence of sufficient finance capital available for implementation of the project;
- (e) proof of citizenship of every shareholder, director and key employee including detailed curriculum vitae for each shareholder, director and key employee, copy of passport page containing particulars of the holder and passport size photograph;
- (f) personal declaration forms specified in the Schedule to these Regulations for each director or a shareholder with five per cent or more ownership of or controlling interest in the applicant's entity;
- (g) where the applicant is a juristic person, has to submit the most recent applicant's audited financial statement;
- (h) tax clearance from the revenue authority of a country of origin foreign applicant and tax clearance issued by Tanzania Revenue

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Authority for local applicant, and for every shareholder, director and key employee, where applicable;

- (i) statement from two persons, not relatives, vouching for the good moral character and financial responsibility of the shareholder and the proposed directors and senior officers at the time of application;
- (j) commitment of applicant's Board of Directors' resolution to invest in Tanzania;
- (k) anti-bribe pledge form;
- (l) responsible gaming guidelines;
- (m) application forms specified in these Regulations, for each of the applicant's director or shareholder with five percent (5%) or more ownership of or controlling interest in the applicant's entity;
- (n) application fees as prescribed in the First Schedule of the Gaming Regulations;
- (o) detailed information about the service provider, structure, equipment and services to be offered to the licensee; and
- (p) description of technology and its source.

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Investigations  
and  
investigation  
costs  
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**5.-(1)** On receipt of an application, under Regulation 4(1) the Board shall make such investigations or require the submission of such declaration or further information as it may deem necessary in order to enable it examine the application.

(2) Any person who submits documents to the Board in connection with any investigation or inquiry shall keep a complete and detailed record of all such documents.

(3) Once submitted, the documents shall become part of the Board's property and shall be deemed to be confidential.

(4) All applicants for licences, except support employees licences, shall pay for investigation costs as determined by the Board.



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(5) In addition to investigation costs, all applicants shall pay to the Board the following actual costs incurred in conducting the background investigations-

- (a) transportation and its related costs;
- (b) significant office expenses and other related expenses until the conclusion of the investigation.

(6) Before any investigation is conducted, each applicant shall deposit to the Board such amount of money as may be sufficient for that purpose.

(7) When a deposit balance approaches zero, or is forecasted to reach zero due to anticipated or known expenses which will be incurred in the future, the Board may request a further deposit of an amount sufficient to cover the anticipated expenses.

(8) Until receipt of further deposit, investigation of the application may be suspended.

(9) Where an applicant disputes any investigative charges, or the necessity for further deposits, the applicant may request relief from thy Board, by a declaratory order or other appropriate motion, regarding the matters in dispute.

(10) Within ninety days of the conclusion of the investigation, any deposit balance shall be returned to the applicant accompanied by a statement of costs drawn upon deposit.

(11) A license shall not be issued until payment for the full amount of any negative deposit balance has been received from the applicant.

(12) The licensee shall, after investigation, be issued with a certificate of suitability set out in the First Schedule of the Gaming Regulations upon payment of one million shillings.

Conditions  
attached to  
licence

**6.** The Board may impose conditions to the licence issued under the Act, in respect of-

- (a) technical standards and method of operating;
- (b) technical specification and standards for software and equipment;

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- (c) nature and specifications of system of internal control and procedures;
- (d) operation of a bank account with local bank;
- (e) using a gaming device or technology that has been certified by accredited testing agents;
- (f) obligation to send gaming transactions to Gaming Regulatory Electronic Management System;
- (g) obligation to restrict persons under the age of 18 years to participate in gaming activities;
- (h) obligation to deposit a security bond to the Board;
- (i) obligation to promote responsible gaming practices;
- (j) advertisements restrictions; and
- (k) obligation to observe the requirements of laws and directives issued by the Board.

Application for  
service  
provider  
licence

7. Applicant for a service provider licence shall furnish the following information-

- (a) certificate of registration;
- (b) company profile;
- (c) product or service certification documents; and
- (d) certified copy of licence issued in foreign jurisdiction where the applicant conducts or provides similar service.

Application for  
key person  
licence  
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8.-(1) Application for key person licence shall be submitted to the Board in an appropriate form in duplicate as specified in the Gaming Regulations.

(2) An application made under this regulation shall be accompanied by-

- (a) letter from the Applicant or licensee addressed to the Board on the following:
  - (i) proposed position of the person;
  - (ii) duties and responsibilities assigned on the position offered;
  - (iii) qualifications possessed; and
  - (iv) types of trainings received.

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- (b) application fee for key person licence prescribed in the Gaming Regulations;
- (c) a duly completed personal declaration form prescribed in the Gaming Regulations;
- (d) curriculum vitae with two references;
- (e) reference letter from previous employer;
- (f) copy of National Identity Card for local applicant or passport for foreigner;
- (g) two recent passport size photograph; and
- (h) any other information as may be required by the Board.

PART IV  
OPERATIONS

Hosting of  
server

**9.**-(1) A licensee shall have its primary server located within Mainland Tanzania.

(2) Subject to subregulation (1) and upon Board's approval, primary server may be hosted outside Mainland Tanzania for a period to be specified by the Board:

Provided that, for the period the licensee server is hosted outside Mainland Tanzania, licensee shall install a replica server physically located in Mainland Tanzania.

(3) Upon expiry of the period specified by the Board under subregulation (2), licensee primary server shall be hosted in Mainland Tanzania.

(4) Subject to subregulation (2), where the primary server is hosted outside Mainland Tanzania, the financial control system shall be within Mainland Tanzania.

(5) A licensee shall ensure that issues associated with location, building facilities, building safety and security, disaster recovery and internal procedures within the hosting environment are properly addressed.

(6) Subject to subregulation (5), the licensee shall on each of the following items considers-

- (a) on location-
  - (i) proximity to supplies of information technologies, telecommunications and related products or services;

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- (ii) proximity to services for consumer, business, staff requirements;
  - (iii) reliability of power supply and telecommunication services;
  - (iv) bandwidth availability;
  - (v) ease of access to building including parking and traffic consideration; and
  - (vi) occupants adjacent to buildings or offices;
- (b) on building facilities-
- (i) compliance of server room to international standards;
  - (ii) redundancy of power and telecommunication feeds;
  - (iii) off-line power facilities which include Uninterrupted Power Supply (UPS) and generator power;
  - (iv) how often do generator require re-fuelling and arrangements in place;
  - (v) switchover on off-line power facilities;
  - (vi) how often are off-line power facilities tested;
  - (vii) emergency lighting systems;
  - (viii) access lifts or loading bays;
  - (ix) sufficient internal cabling, wiring or outlets;
  - (x) adequate workshop and office space for customers;
  - (xi) space designated for customer explanation;
  - (xii) satellite access;
- (c) on building safety and security-
- (i) perimeters of boundary fences;
  - (ii) the necessity to use of security guards;
  - (iii) access controls electronic or physical;
  - (iv) alarm systems;
  - (v) response of security systems to power failure tested;
  - (vi) video surveillance which covers general premise, secure areas and approaches;
  - (vii) monitoring of personnel access to sensitive

- areas;
- (viii) anti-surveillance measures on-site or remote listening devices, electronic surveillance of computer activity;
- (ix) contractors in use especially cleaners;
- (x) access to telecom and power distribution boards;
- (xi) access to other plant and equipment rooms including elevator and air condition;
- (xii) external and internal wall construction;
- (xiii) quality of locks;
- (xiv) security level of door, windows, fire escapes, delivery bays and other points of entrance;
- (xv) fire suppression system;
- (xvi) air conditioning;
- (xvii) lighting protection;
- (xviii) occupational, health and safety requirements.
- (d) on disaster recovery-
  - (i) its capability;
  - (ii) business continuity plan;
- (e) on internal procedures-
  - (i) entry regulations and controls for staff and visitors;
  - (ii) maintenance of access registers or log book;
  - (iii) handling of alarm notifications both technical and security;
  - (iv) authorization of contractors;
  - (v) emergency requests for access;
  - (vi) normal standard security or inspection checks;
  - (vii) all time operation or out of hours procedure;
  - (viii) presence of key person or availability of call out list;
  - (ix) emergency procedures which includes evacuation and fire procedures;

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(x) personal information, clearance and training.

(7) Primary server and financial control systems shall at a minimum contain all information relating to all players including game history, financial history and current liabilities.

(8) For the purpose of subregulation (4) “financial control system” means a computer system containing replicated near real time financial and player data from the internet gaming activity.

Obligation of service provider

**10.**-(1) Service provider shall submit a plan of the hosting environment with an architectural topology for approval by the Board prior to operations.

(2) The Board shall request a hosting service provider to apply for certificate of suitability.

Contingency plans

**11.**-(1) A licensee shall put in place contingency and business continuity plans to ensure ability to operate on an ongoing basis and limit losses of severe business disruption.

(2) Subject to subregulation (1), such plans shall be in place for all critical business processes and shall take into account different types of plausible scenarios.

(3) Notwithstanding subregulation (2) attention shall be paid to the ability to restore electronic or physical records that are necessary for business resumption.

(4) A licensee shall periodically review his disaster recovery and business continuity plans so that they are consistent with his current operations and business strategies.

(5) The plans referred to under subregulation (4) shall be tested periodically to ensure that the licensee shall be able to execute the plans in the event of severe business disruption.

Administration center

**12.**-(1) A licensee shall be required to establish and maintain a physical administration centre in Tanzania Mainland.

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(2) The administration centre referred to under this regulation shall have at least one director and key person, or as may be determined by the Board.

Player  
identification

**13.**-(1) A player intending to participate in gaming activity, shall prove his identity by submitting one of the following documents to the licensee:

- (a) passport;
- (b) national identity card; or
- (c) any other identity or document as may be approved by the Board.

(2) A licensee shall not accept any wagers from a player until the player's identity has been authenticated in accordance with the approved control systems.

Player  
registration

**14.**-(1) A player shall register with a licensee by completing and submitting registration form which shall include-

- (a) full name;
- (b) gender;
- (c) copy of identity card or identification number or passport number or any other proof of identity as the Board may approve;
- (d) physical and postal address;
- (e) email address;
- (f) telephone number;
- (g) age;
- (h) player's nominated account.

(2) The licensee shall make available to the player-

- (a) terms and conditions of registration;
- (b) game rules of the authorised games being offered by the licensee;
- (c) any cost associated with participating in the game; and
- (d) clear statement concerning under age player, responsible gaming and a message that the player may set limits as provided in Part X and any other directive as the Board may direct.

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Refusal to register

**15.** A licensee may refuse to register a person as a player in an authorised game under a name that is obscene, indecent or offensive.

Participation account

**16.**-(1) A player shall not participate in an internet gaming activity unless has nominated an account with authorised bank or financial institution or mobile network operator for the movement of the fund.

(2) The account referred to under subregulation (1), shall be nominated upon player's registration.

(3) A licensee shall not accept a wager from the player in an authorised game unless a player's account has been established in the name of the player and there are adequate funds in the account to cover the amount of the wager.

(4) A player is limited to one player account with a licensee.

(5) A licensee may accept payments from a player through-

- (a) credit cards;
- (b) debit cards or stored value accounts;
- (c) electronic transfer;
- (d) wire transfer;
- (e) cheques;
- (f) recharge vouchers;
- (g) mobile phone transfers; and
- (h) any other method approved by the Board.

Use of player account by licensee

**17.** A licensee may have access to the player account to-

- (a) debit player account with the amount of a wager;
- (b) credit the player account with the amount of winnings;
- (c) credit the player account with the amount of bonuses;
- (d) transfer the funds to nominated bank account;
- (e) close the player account, if it has remained inactive for a period of more than one hundred



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- and eighty days;
- (f) effect manual adjustments duly authorised by management; and
- (g) transact as may be directed by the Board.

Control of  
player's  
account

**18.**-(1) A licensee shall put in place appropriate system of internal controls procedures approved by the Board to ensure that all account transactions are subject to strict security controls and are maintained in a system audit log.

(2) Where a licensee has closed a player's, account referred to under regulation 17(e), he shall, within five working days, remit any remaining balance of the funds to the player's nominated account.

Aborted or  
miscarried  
games

**19.**-(1) Where a player's participation in a gaming activity is interrupted due to a failure in the gaming system the licensee shall attempt to resolve the matter by ensuring that the system provides a mechanism for a player to-

- (a) resume participation in a gaming activity when the gaming system is restored in the same state as it was immediately before occurrence of interruption;
- (b) complete an incomplete gaming activity; or
- (c) discontinue participation in that gaming activity.

(2) Where participation in the gaming activity cannot be continued within prescribed time provided in the terms and conditions or at all, the participation in the gaming activity shall be terminated.

(3) Where the licensee is unable to resolve the matter under subregulation (1), shall-

- (a) inform the Board the incident and the Board may investigate;
- (b) not conduct further gaming activity likely to be affected by the same error or fault.

(4) Upon investigating the incident referred to under subregulation (3)(a), the Board may direct the

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licensee to-

- (a) refund the amount placed as wagered by the player; and
- (b) if a player has accrued credit at the time the gaming activity was interrupted, pay to the player the monetary value of such credit; or
- (c) undertake any measures the Board considers appropriate.

PART V  
PRIZES

Monetary and  
non-monetary  
prize

**20.**-(1) Where a player wins a monetary prize, the licensee shall credit the amount of the prize to the player's account.

(2) Where a player wins a non-monetary prize, the licensee shall-

- (a) have the prize delivered personally or by certified mail to an address provided by the player; or
- (b) give the player written notice of an address at which the prize may be collected.

Unclaimed  
non-monetary  
prize

**21.**-(1) In the event a non-monetary prize is not collected within ninety days after notification of the place at which it has to be collected, the licensee shall notify the Board of any unclaimed prize.

(2) The Board upon receiving notification under subregulation (1), give directives to the licensee to dispose the unclaimed prize either by public auction, tender or as the Board may determine.

(3) Subject to Board's supervision the licensee shall deduct disposal expenses from the proceeds of sale and pay the balance into player's account.

(4) Where there is no player's account, the licensee shall remit the balance to the player's previous nominated account.

(5) Where the licensee is unaware of the whereabouts of the player, the licensee shall pay the

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balance into an account established and maintained by the Board.

Claim of unpaid prize

**22.**-(1) Where a claim for a prize is made to a licensee within ninety days after the end of the gaming activity, the licensee shall resolve the claim.

Forfeiture of unclaimed prizes

**23.** Where a prize is not claimed within three years after the end of the gaming activity, the entitlement shall be extinguished and the prize shall be forfeited to the Board.

Withholding of prizes

**24.**-(1) A licensee may withhold a prize in the game where it has a reason to believe that-

- (a) winning was affected by an illegal or irregularity conduct; or
- (b) a player has, by a dishonest or unlawful act affecting the conduct or playing of a game, obtained a benefit for himself or another person.

(2) A licensee who has withheld a prize referred to under subregulation (1) shall-

- (a) inform the Board of circumstances of the incident; or
- (b) not conduct a further gaming activity if the recurrence of the conduct referred under subregulation (1) is likely to occur.

(3) The Board may investigate the matter and direct the licensee to:

- (a) pay the prize;
- (b) refund the amounts wagered;
- (c) retain the prize and consult the Board for guidance; or
- (d) take any legal action against the player.

Prizes to be displayed

**25.** Licensee shall display prizes on every game offered for play.

PART VI  
CONTROL SYSTEM

Establishment  
of control  
system

**26.**-(1) A licensee shall establish and maintain control systems for the purposes of exercising effective control of its operations.

(2) The proposed control systems shall include-

- (a) computer software;
- (b) procedures to be followed for the conduct of gaming activity;
- (c) terms and conditions of the game;
- (d) procedures and standards for the maintenance, security, storage and transportation of gaming equipment;
- (e) procedures for-
  - (i) recording gaming transactions and the payment of prize;
  - (ii) use and maintenance of security facilities;
  - (iii) appoint and conduct of system security audit;
  - (iv) such other procedure as the Board may require; and
- (f) technical standards which shall include the following:
  - (i) random number generator;
  - (ii) system reporting;
  - (iii) network infrastructure and computer systems;
  - (iv) wagering application;
  - (v) system integrity; and
  - (vi) any other requirements.

Standards,  
specification  
and guidelines

**27.**-(1) The Board shall establish technical standards, specifications and guidelines in relation to gaming equipment and systems.

(2) Gaming equipment and systems, used in gaming activity shall form part of the control system.

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Approval of  
control system

**28.**-(1) A licensee shall, thirty days prior to commencement of operations, submit an application to the Board for approval of control system.

(2) Every authorised game shall use approved control system.

(3) A licensee shall make application to the changes in a control system for approval by the Board.

(4) The control system referred to under subregulation (3) shall contain particulars of the proposed changes.

Failure to  
report changes

**29.** Subject to regulation 26 and where there is a failure to report changes, the Board may-

(a) order rectification;

(b) impose a fine of five hundred thousand shillings to the licensee for each day of default; or

(c) suspend or revoke the licence.

Decision

**30.**-(1) The Board shall determine the application for control systems and give it decision within thirty days.

(2) The Board may in the course of making decision under subregulation (1)-

(a) approve the proposed control system or proposed change of the approved control system;

(b) refuse to approve the proposed control system or proposed change of the approved control system; or

(c) require improvement on the control system.

(3) The Board shall inform the licensee in writing of the decision and where the Board has refused or require improvement of the control system state the grounds thereof.

Directive to  
change control  
system

**31.**-(1) The Board may direct the licensee to change its approved control system in the manner determined by the Board.

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(2) Where the licensee fails or refuses to comply with the Board's directive made under subregulation (1), approval of the control systems shall be suspended or terminated.

Standards for design, use and maintenance of website

**32.**-(1) The homepage of a website or any other related means where the game will be accessed shall contain the following information:

- (a) the name and registered address of the licensee;
- (b) the operating licence number and date of issue of the licence;
- (c) a statement that a licensee operation is regulated by the Board;
- (d) a direct access to the website;
- (e) hyperlinks to the games and betting offered;
- (f) hyperlinks to the procedures adopted by the licensee for the registration of player and the control of player accounts;
- (g) statement on responsible gaming;
- (h) helpdesk or toll-free number; and
- (i) any other information as the Board may require.

(2) A licensee shall display on a screen, at all times during the game, a counter which automatically updates and shows the player's account balance:

(3) A licensee may not offer full screen games, unless a real time clock is displayed on the screen at all times and players are given the option to exit the game.

(4) For the purposes of this regulation "counter" means an online window on the webpage or any other related means that displays player's account balance.

Standards for security, access and maintenance

**33.**-(1) A licensee shall provide in the website or related means, games that-

- (a) are tested by accredited gaming laboratory;
- (b) are secure and reliable;
- (c) have pre-approved return to player and audited; and

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- (d) meet any other requirement as may be determined by the Board.
- (2) The games referred to under subregulation (1), shall first be approved by the Board.
- (3) The licensee shall install virus scanners and other detection programmes to the information systems.
- (4) The programs referred to under subregulation (3) shall be updated regularly.
- (5) The licensee shall put in place control measures for changes in information processing facilities and systems in order to reduce the risk of security or system failures.
- (6) The licensee shall ensure that player's details are secured from unauthorised use.
- (7) The licensee shall install firewall and ensure that it observes the following characteristics:
  - (a) firewall-related application resides on a firewall;
  - (b) a limited number of accounts be present on a firewall;
  - (c) all data pockets addressed to a firewall be rejected if they arrive on interfaces to networks that are outside the baseline envelope.
- (8) The licensee shall ensure firewall is able to-
  - (a) be configured such that all connections to and from the internal network go through the firewall;
  - (b) reject all connections except those that have been specifically approved by the relevant authority;
  - (c) have strong user authentication; and
  - (d) have detailed at the application level including successful games is fair and random.
- (9) The information system shall use password history techniques to maintain a password history of users, which shall contain the last three passwords of users stored in encrypted form.
- (10) Passwords on the information system shall be changed after every ninety days.

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(11) The information system shall:

- (a) provide the facility to users to change their passwords;
- (b) restrict the echoing of passwords when they are entered; and
- (c) limit the number of failed logon attempts to three and the rate at which logon attempts can be made to ten minutes.

(12) The Board shall have mandate to make standard guidelines relating to this Part.

## PART VII INTERNAL CONTROLS

Establishment  
of internal  
control  
procedure

**34.**-(1) A licensee shall establish and maintain a system of internal control procedure.

(2) Subject to subregulation (1), the system of the internal control procedure shall include administrative and accounting procedures for effective control of the licensee's internal affairs.

(3) The system of the internal control procedure shall ensure that:

- (a) the licensee assets are safeguarded;
- (b) financial controls are in place;
- (c) financial records are accurate and reliable;
- (d) transactions performed are in accordance with management's authorisation and approval;
- (e) transactions are recorded accurately to ensure proper assessment of gaming revenue, fees and taxes;
- (f) functions, duties and responsibilities are appropriately segregated and performed.

Approval of  
internal  
controls  
procedure

**35.**-(1) A licensee shall before the commencement of operations, submit an application for approval of internal control procedures to the Board.

(2) The proposed system of internal control procedure shall include:

- (a) an organisational chart;



- (b) a description of duties and responsibilities of each position shown on the organisational chart;
- (c) accounting systems and procedures and a chart of accounts;
- (d) administrative systems and procedures;
- (e) computer software;
- (f) general procedures to be followed for the conduct of games;
- (g) procedures and standards for maintenance, security, storage and transportation of gaming equipment;
- (h) procedures for-
  - (i) recording gaming transactions and payment of winnings to players;
  - (ii) using and maintaining security facilities;
  - (iii) preventing underage players from participating in gaming activities;
  - (iv) detecting and preventing money-laundering; and
  - (v) such other information as the Board may require.

(3) The Board shall, within a reasonable time, consider the application and make a determination on whether to:

- (a) approve the proposed system of internal control procedure;
- (b) reject the proposed system of internal control procedure; or
- (c) request for additional information.

(4) The Board in considering the application, may submit the proposed system of internal control procedure for testing by approved agents.

(5) In the event the application for the approval of the system of internal control procedure is rejected, the Board shall notify the licensee in writing and furnish the grounds for its decision to reject the application.

(6) Where the Board believes that the application

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can be rectified to enable granting of approval it shall explain how the application may be amended and resubmitted.

Amendments  
to approved  
internal control  
procedures

**36.** The licensee shall, in writing, request the Board for amendment of its system of internal control procedures which the Board shall consider and make the determination as prescribed under regulation 35(3).

**PART VIII  
REPORTING OF SUSPICIOUS TRANSACTIONS**

Rules and  
procedures for  
suspicious  
transactions

**37.**-(1) A licensee shall establish rules and procedures approved by the Board to enable him to recognize and prevent suspicious transactions in connection with the deposit or withdrawal of monies from player account.

(2) The rules and procedures referred to under subregulation (1) shall include-

- (a) provisions for the licensee to know his players;
- (b) protocols for licensee to recognize, address and prevent suspicious transactions; and
- (c) system to monitor and report suspicious transactions to the Financial Intelligence Unit concerning players' accounts and notify the Board.

(3) The monitoring system referred to under subregulation 2(c) shall be capable of detecting-

- (a) potential money laundering activities by analyzing transactions and user profiles in real time and associating those with risk profiles;
- (b) unusual betting patterns associated with money laundering; and
- (c) attempts to evade the set bet thresholds.

(4) A licensee shall have a designated person who shall be responsible for reporting suspicious transactions.

Duty to report  
suspicious

**38.** Where a licensee becomes aware or suspects, there is a suspicious transaction which may involve

*GN NO. 478T(Contd)*

transactions  
Cap. 423

money laundering or predicate offence, shall report that event in accordance with the Anti-Money Laundering Act.

**PART IX  
PLAYER PROTECTION**

Children  
protection

**39.** (1) A licensee shall be responsible as part of its control systems to establish effective systems to ensure players under the age below eighteen years do not participate in a gaming activity.

(2) For the purposes of the provisions of this regulation, the Board may direct the licensee to modify its systems or to implement new systems where the Board is not satisfied with the system.

Return of  
money

**40.**-(1) A licensee shall ensure to prohibit participation or claim of prize for persons under the age of eighteen.

(2) Licensee shall remit to the Board on quarterly basis twenty five percent of the total value of unclaimed prizes to form part of funds of the Board.

(3) Licensee shall retain seventy five percent of the total value of unclaimed prizes to be applied by the licensee towards guaranteed jackpot.

Registration

**41.**-(1) A licensee shall only register a person as a player on receipt of an application for registration.

(2) Subject to subregulation (1), a licensee shall reject application for registration with incomplete information.

Terms and  
conditions

**42.** A licensee shall ensure terms and conditions of each game are clear and concise.

Deviation from  
rules

**43.**-(1) All games and betting events shall follow a constant set of rules and shall not deviate from those rules.

(2) Changing of any rules referred to under subregulation (1), shall constitute a different game or betting event, provided that the variations to the maximum

*Gaming (Internet Gaming)*

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number of bets per game are permitted.

Separation of  
accounts

**44.** A licensee shall ensure that a licensee's liability and player account balances are separately identifiable at all times.

Adjustment of  
player's  
account

**45.** Where there are adjustments made to a player's account, such adjustments shall be reviewed and authorised by the authorised management personnel.

Provision of  
credit

**46.** A licensee shall not provide credit to a player or a player's account or act as agent for a credit provider to facilitate the provision of credit to a player or a player's account, unless authorised by the Board.

**PART X  
RESPONSIBLE GAMING**

Notice of  
warning

**47.-(1)** A licensee shall display a hyperlink notice containing a warning-

- (a) on the addiction possibilities; and
- (b) on the harmful if not controlled and kept in moderation.

(2) A licensee shall ensure existence of adequate personnel who are properly trained to monitor and provide advice on problem gaming.

(3) The homepage of the licensee's website or any other related means shall clearly display a link to the licensee responsible gaming policy and a notice directing a player to the professional personnel.

(4) The responsible gaming policy shall contain the following:

- (a) information on problem gaming and a link to that information;
- (b) information of customer service center with internal support team to handle player with problem gaming;
- (c) a list of player protection measures that are available on the site and access to these

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- measures;
- (d) a link to a simple self-assessment process to determine a risk potential; and
- (e) information and links to the Board's website.
- (5) The homepage of the licensee website or other related means shall:
  - (a) clearly display a notice stating that no player below the age of eighteen years is permitted to participate in gaming activity;
  - (b) provide a link to a filtering program that prevent minors from accessing gaming activity.
  - (6) The licensee free play games page shall provide the same age restriction, responsible gaming, player protection information and links on the real money game.

Self-exclusion

- 48.**-(1) A licensee control system shall at player's request exclude him from participating in the gaming activity.
- (2) A licensee shall accurately record and store reasons for player's request for self-exclusion.
- (3) A player shall not be reinstated for a period of six months from the date of self-exclusion unless has been approved by the Board.

Information on player exclusion

- 49.**-(1) A licensee shall prominently display on the website or any other related means where the game play may occur, links or access to the information and forms to be used by a person who wishes to register as an excluded person under regulation 48.
- (2) Subject to subregulation (1), the homepage of the licensee website shall clearly display a link to the player exclusion policy.
- (3) The licensee shall not send any promotional material to a player who has been excluded from gaming activity during the exclusion period.

Limiting bets or wagers

- 50.**-(1) A licensee shall permit player to set limit

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on the amount the player may deposit or wager.

(2) A player who has set a limit referred to under subregulation (1), may amend or revoke the limit upon approval by the licensee.

(3) Notwithstanding subregulation (2), amendment or revoking of the limit shall not take effect unless seven calendar days have passed.

(4) A licensee shall not accept a wager from a person or player who has amend or revoke the limit on the amount the player may deposit or wager until seven calendar days have passed.

## PART XI

### ACCOUNTING RECORDS AND RETURN

Accounting  
records and  
returns

**51.**-(1) Each licensee, shall keep accurate, complete legible and permanent records of all transactions pertaining to all gaming activities in such a manner as the Board shall approve.

(2) Each licensee of casino, slot machine operations, bingo, distributor, operator of national lottery and other lotteries shall keep general accounting record on a double entry system of accounting maintaining detailed supporting subsidiary records including the records required either by the minimum standards for internal control system or by the licensee's system of internal control.

(3) Where a licensee fails to keep records to calculate gross gaming revenue or any other applicable fees or levies, the Board may compute and determine the amount of levies upon the basis of an audit conducted or the basis of any information within the Board's possession or upon statistical analysis.

Audited  
financial  
statements

**52.**-(1) Each licensee shall in order to comply with subregulation (3), after the end of each financial year, prepare annual financial statements in accordance with Tanzania Financial Accounting Standards.

(2) Each licensee shall engage an independent

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Accountant and Auditor registered with the National Board of Accountants and Auditors who shall audit the annual statements in accordance with generally accepted auditing standard.

(3) Each licensee shall submit to the Board three copies of the audited annual financial statements and any reports communicating the results of the audit including management audit report not later than one hundred and eighty days after the close of the licensee's financial year.

(4) The Board may require additional information or documents from either the licensee or the auditor of the licensee regarding the financial statements or the services performed by the auditor.

Board's audit procedures

**53.**-(1) The Board shall conduct periodic performance audits or reviews of the books and records of licensees.

(2) At the conclusion of each audit, the audit unit of the Board shall review the result of the audit with the licensee. The licensee may, within ten days of the review, submit written reasons why the results of the audit should not be accepted. The Board shall consider the submission prior to its determination.

Monthly returns and remittance  
GN. No.  
385 of 2003

**54.**-(1) In Addition to the tax payable under the Act, there shall be paid by each licensee gaming levy on every licensed gaming activity determined by the Board as prescribed in the First Schedule to the Gaming Regulations.

(2) The returns and remittances prescribed in the Act and the Gaming Regulations shall be submitted to the Board not later than the due date specified in the Act.

(3) The copies of monthly returns forms on gaming tax collected by the Commissioner shall be submitted to the Board within seven days after such tax has been paid.

False or misleading financial

**55.** A licensee who submits a financial statement knowingly to be false or misleading shall be guilty of an

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statements           offence and upon conviction shall be liable to a fine not exceeding shillings one million or to an imprisonment to a term not less than one year or to both.

**PART XII  
GENERAL PROVISIONS**

Advertisements on licensed operations           **56.**-(1) A person shall not cause to advertise a gaming activity unless approved by the Board.

(2) The licensee shall prepare advertising code of practice covering advertising and public relations in respect of the gaming activity which shall be submitted to the Board for approval.

(3) Any advertisement for any gaming activity may be scrutinised by the Board and where the Board is satisfied that such advertisement is undesirable, the licensee shall be required to withdraw such advertisement.

(4) For the purposes of this regulations, undesirable advertisement includes:

- (a) offensive advertisement;
- (b) misleading advertisement;
- (c) indecent advertisement;
- (d) advertisement not based on fact, and
- (e) false advertisement, deceptive in a material way.

Rules to be posted in English and Swahili           **57.** A licensee shall post on his website or any other related means rules of the gaming activity in Swahili and English or any other language approved by the Board.

Bankroll           **58.** (1) Every casino shall maintain in such manner and amount as the Board may approve or require cash or cash equivalent in an amount sufficient to reasonably protect the licensee's patrons against defaults in gaming debts owed by the licensees.

GN. No. 385 of 2003           (2) Each casino shall use the forms prescribed in the Schedule to the Gaming Regulations to submit financial information to the Board for computation of the



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bankroll requirements.

(3) The financial information shall be submitted to the Board monthly along with inventory of cash and cash equivalents on hand.

Security bond

**59.**-(1) The Board shall specify operators or type of gaming activity which is liable for deposit of security bond.

(2) The security bond may be in the form of cash, bank guarantee or insurance and shall periodically be reviewed by the Board.

(3) The specified operators or type of gaming activities liable for security bond shall be notified by the Board to make deposit of security bond.

(4) The Board shall have the right of access and use of security bond to settle prize obligations or any statutory obligation as the case may be.

(5) The amount of the security bond shall be determined by the Board.

Unauthorised disclosure of information

**60.** A licensee shall not disclose information received or obtained from a player, except where the information is required by relevant authorities according to the law or as the Board may require.

Complaints handling

**61.**-(1) A licensee shall have a mechanism to handle incident, concern or complaints from the players or public.

(2) Every incident, concern or complaint referred to the licensee shall not subject the player to any cost.

(3) Where an incident, concern or complaint is referred to the licensee, the licensee shall investigate the matter and resolve it.

(4) The licensee shall determine the matter and inform the complainant its decision within fourteen days.

(5) The player who is aggrieved by the decision of the licensee shall have right to lodge complaint to the Board within fourteen days from the date of decision.

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Dispute  
settlement

**62.**-(1) The dispute between player and licensee, may be referred to the Board by either party for determination.

(2) The Board shall determine the dispute submitted before it within thirty days after the date the Board first received such dispute and inform both parties of its decision.

(3) Within fourteen days after the date of receipt of the written decision of the Board, any of the parties may file a petition with the Board requesting a hearing to reconsider the decision.

(4) The petition shall set forth the basis of the request for consideration.

(5) Where no petition is filed within the time prescribed in subregulation (3) the decision of the Board shall be deemed final and not subject to reconsideration by the Board.

Reporting of  
unlawful acts

**63.** A licensee shall within twenty-four hours of becoming aware of or suspecting the dishonest or unlawful act, notify the Board in writing.

Sanction

**64.** Without prejudice to penalties and actions prescribed by the Act, the Board may impose on any licensee any of the following sanctions for non-compliance-

- (a) warning or reprimand;
- (b) a penalty of the amount to be determined by the Board;
- (c) suspension of gaming licence;
- (d) revocation of gaming licence.

SCHEDULE

(Made under regulation 4)

GBT-IGR 1

APPLICATION FOR INTERNET CASINO LICENCE

1. In accordance with the Gaming Act and these regulations: -
  - I.....  
(insert full name of a person making the application)
  - of.....  
(address)

Duly authorised on that behalf by a body corporate specified in paragraph 2 below, hereby apply for a licence to manage and run internet casino operations.
2. Name of a corporate body under which the management of an Internet casino will be conducted:  
.....  
.....
3. Date and place of registration of a corporate body under which the management of an Internet casino will be conducted: -  
.....
4. Contacts: -
  - (i) Mail Box.....
  - (ii) Physical Address.....
  - (iii) Telephone Number (land line and mobile).....
  - (iii) Fax Number.....
  - (iv) E-mail Address.....
5. Full particulars of all partners, directors and secretary of body corporate: -
  - (i).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)
  - (ii).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)
  - (iii).....





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**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....  
Date date for hearing by the Board.....  
Attachment received.....  
Name and signature of the receiving officer of the Board.....

GBT-IGR 2

**APPLICATION FOR INTERNET SPORTS BETTING LICENCE**

1. In accordance with the Gaming Act and these regulations: -

I.....  
(insert full name of a person making the application)

of.....  
(address)

Duly authorised on that behalf by a body corporate specified in paragraph 2 below,  
hereby apply for a licence to manage and run internet sports betting operations.

2.Name of a corporate body under which the management of an Internet Sports betting  
will be conducted: -

.....  
.....

3.Date and place of registration of a corporate body under which the management of an  
Internet sports betting will be conducted: -

.....

4.Contacts: -

(i) Mail Box.....

(ii) Physical Address.....

(iii) Telephone Number (land line and mobile).....

.....

(iii) Fax Number.....

(iv) E-mail Address.....

5.Full particulars of all partners, directors and secretary of body corporate: -

(i).....  
(name and address)

.....

(description, i.e. director, secretary, etc)







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Date.....20

.....  
(signature)

.....  
(description)

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....

Date set for hearing by the Board.....

Attachment received.....

Name and signature of the receiving officer of the Board.....

GBT-IGR 3

**APPLICATION FOR SERVICE PROVIDER LICENCE**

1. In accordance with the Gaming Act and these regulations: -

I.....

(insert full name of a person making the application)

of .....

(address)

Duly authorised on behalf by a body corporate specified in paragraph 2 below, hereby apply for Service Provider licence.

2. Name of a corporate body applying for Service Provider Licence: -

.....  
.....

3. Date and place of registration of a corporate body applying for gaming licence: -

.....

4. Contacts: -

(i) Mail Box.....

(ii) Physical Address.....

(iii) Telephone Number (land line and mobile)

.....

(iv) Facsimile Number.....

(v) E-mail Address.....

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5. Full particulars of all partners, directors and secretary of body corporate: -

(i) .....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(ii) .....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(iii) .....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(iv) .....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(v) .....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(for more directors please provide separate sheet of paper)

6. Have you or any of the persons named in paragraph 5 ever been

(a) convicted of any criminal offence involving fraud or dishonesty;

(b) declared bankrupt, or entered into any agreement with creditors?

If so give particulars.

.....  
.....

7. Address of business premises (physical address):

.....  
.....  
.....  
.....

8. Name of the authorised representative (if any).....

(i) Mail Box.....

(ii) Physical Address.....

(iii) Telephone Number (land line and mobile).....

.....

(iv) Fax Number.....

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(v) E-mail Address.....

9. As a condition of this application, kindly provide a feasibility study (business plan) on the investment of service to be provided including viability and financing of the project;  
financial resources and access thereto, experience and expertise in internet gaming, details of the technology and gaming equipment, management competence, suitability of the source of funding, acceptability of key assumptions used in financial protections, implementation schedule and promotion of responsible gaming.

10. Is the proposed company a wholly owned subsidiary of another company?  
Yes. No.

If yes, please give details on an attachment page and a list of all investors or shareholders who own five (5%) or more of the parent company.

.....  
.....  
.....

11. What do you expect will be the amount of the gross turnover for the first twelve months of the gaming business in respect of which this application is made?

.....

12. State the name and address of the accountant you wish to appoint for the purpose of auditing your statement of accounts: -

.....

13. This application shall be submitted to the Board in duplicate and shall be accompanied by:

- (a) three (3) copies of the company's Memorandum and Articles of Association;
- (b) a certified copy of the Certificate of company incorporation;
- (c) vetting forms for each director or a shareholder with five per cent (5%) or more ownership of or controlling interest in the applicant's entity;
- (d) key person licence application forms specified in these Regulations, for each of the applicant's director or shareholder with five percent (5%) or more ownership of or controlling interest in the applicant's entity;
- (e) application fees for internet casino licence and for key person licence;
- (f) detailed information about the service provider's structure, equipment and services to be offered to the internet casino licence holder.

Date.....

.....

(signature)

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.....  
(description)

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....  
Date set for hearing by the Board.....  
Attachment received.....  
Name and signature of the receiving officer of the Board.....

GBT-IGR 4

**APPLICATION FOR RENEWAL OF INTERNET CASINO LICENCE**

1. In accordance with the Gaming Act and these regulations: -

I.....  
(insert full name of a person making the application)  
of.....  
(address)

Duly authorised in that behalf by a body corporate specified in paragraph 2 below, hereby apply for a licence to manage and run internet casino operations.

2. Name of a corporate body which is applying for renewal of the licence: -

.....  
.....

3. Contacts: -

- (i) Mail Box.....
- (ii) Physical Address.....
- (iii) Telephone Number (land line and mobile).....  
.....
- (iv) Fax Number.....
- (v) E-mail Address.....

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4. Full particulars of all partners, directors and secretary of body corporate if there is any change: -

(i).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(ii).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(iii).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

5. During the period of the expired licence, have any of your current shareholders, partner or director been: -

- (a) convicted of any criminal offence involving fraud or dishonesty;
- (b) declared bankrupt, or entered into any agreement with creditors

If so give particulars.

.....  
.....  
.....

6. Address of business premises (if there is any change):

.....  
.....  
.....

7. List any changes in the status of gaming licenses in those jurisdictions outside of Tanzania where business entity has a license or has sought a license.

.....  
.....

8. How many player complaints have you received during the period of the expired licence?

What was the result of each complaint?

.....  
.....  
.....  
.....  
.....

9. Were you ever fined or reprimanded by the Board?

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Yes.                      No.

If yes, please give details on an attachment page.

10. Were you ever unable to pay a winning or prizes due to a customer? If so, please explain.

Yes.    No.

If yes, please give details on an attachment page.

11. What do you expect will be the amount of the gross turnover for the first twelve months of the gaming business in respect of which this application is made?  
.....

12. State the name and address of the auditing firm you wish to appoint for the purpose of auditing your statement of accounts: -  
.....  
.....

13. This application shall be submitted to the Board in duplicate and shall be accompanied by application fee for renewal of licence;

.....  
(signature)

.....  
(description)

Date.....

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....

Date sate for hearing by the Board.....

Attachment received.....

Name and signature of the receiving officer of the Board.....

**APPLICATION FOR RENEWAL OF INTERNET SPORTS BETTING LICENCE**

1. In accordance with the Gaming Act and these regulations: -

I.....  
(insert full name of a person making the application)

of.....  
(address)

Duly authorised in that behalf by a body corporate specified in paragraph 2 below, hereby apply for a licence to manage and run internet sports betting operations.

2. Name of a corporate body which is applying for renewal of the licence: -  
.....  
.....

3. Contacts: -
- (i) Mail Box.....
  - (ii) Physical Address.....
  - (iii) Telephone Number (land line and mobile).....
  - (iv) Fax Number.....
  - (v) E-mail Address.....

4. Full particulars of all partners, directors and secretary of body corporate if there is any change: -

(i).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)

(ii).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)

(iii).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)

5. During the period of the expired licence, have any of your current shareholders,

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partner or director been: -

- (c) convicted of any criminal offence involving fraud or dishonesty;
- (d) declared bankrupt, or entered into any agreement with creditors

If so give particulars.

.....  
.....  
.....

6. Address of business premises (if there is any change):

.....  
.....  
.....  
.....

7. List any changes in the status of gaming licenses in those jurisdictions outside of Tanzania where business entity has a license or has sought a license.

.....  
.....  
.....

8. How many player complaints have you received during the period of the expired licence?

What was the result of each complaint?

.....  
.....  
.....  
.....  
.....

9. Were you ever fined or reprimanded by the Board?

Yes.                      No.

If yes, please give details on an attachment page.

10. Were you ever unable to pay a winning or prizes due to a customer? If so, please explain.

Yes.    No.

If yes, please give details on an attachment page.

11. What do you expect will be the amount of the gross turnover for the first twelve months of the gaming business in respect of which this application is made?

.....

12. State the name and address of the auditing firm you wish to appoint for the purpose of auditing your statement of accounts: -



*Gaming (Internet Gaming)*

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.....  
.....

13. This application shall be submitted to the Board in duplicate and shall be accompanied by application fee for renewal of licence;

.....  
(signature)

.....  
(description)

Date.....

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....

Date set for hearing by the Board.....

Attachment received.....

Name and signature of the receiving officer of the Board.....

**APPLICATION FOR RENEWAL OF SERVICE PROVIDER LICENCE**

1. In accordance with the Gaming Act and these regulations: -  
I.....  
(insert full name of a person making the application)  
  
of.....  
(address)  
Duly authorised in that behalf by a body corporate specified in paragraph 2 below,  
hereby apply for a licence to manage and run internet casino operations.
2. Name of a corporate body which is applying for renewal of the licence: -  
.....  
.....
3. Contacts: -
  - (i) Mail Box.....
  - (ii) Physical Address.....
  - (iii) Telephone Number (land line and mobile).....  
.....
  - (iv) Fax Number.....
  - (v) E-mail Address.....
4. Full particulars of all partners, directors and secretary of body corporate if there is any change: -
  - (i).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)
  - (ii).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)
  - (iii).....  
(name and address)  
.....  
(description, i.e. director, secretary, etc)
5. During the period of the expired licence, have any of your current shareholders, partner or director been: -
  - (a) convicted of any criminal offence involving fraud or dishonesty;
  - (b) declared bankrupt, or entered into any agreement with creditors

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If so give particulars.

.....  
.....  
.....

6. Address of business premises (if there is any change):

.....  
.....  
.....

7. List any changes in the status of gaming licences in those jurisdictions outside of Tanzania where business entity has a license or has sought a license.

.....  
.....  
.....

8. Were you ever fined or reprimanded by the Board?

Yes.                      No.

If yes, please give details on an attachment page.

9. What do you expect will be the amount of the gross turnover for the first twelve months of the gaming business in respect of which this application is made?

.....  
.....

10. This application shall be submitted to the Board in duplicate and shall be accompanied by application fee for renewal of licence;

.....  
(signature)

.....  
(description)

Date.....

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....

Date set for hearing by the Board.....

Attachment received.....

Name and signature of the receiving officer of the Board.....

**APPLICATION FOR VIRTUAL GAMES LICENCE**

1. In accordance with the Gaming Act and these regulations: -

I.....  
(insert full name of a person making the application)

of.....  
(address)

Duly authorised on that behalf by a body corporate specified in paragraph 2 below, hereby apply for a licence to manage and run internet casino operations.

2. Name of a corporate body under which the management of an Virtual games will be conducted: -

.....  
.....

3. Date and place of registration of a corporate body under which the management of an Virtual games will be conducted: -

.....

4. Contacts: -

(i) Mail Box.....

(ii) Physical Address.....

(iii) Telephone Number (land line and mobile).....

(iii) Fax Number.....

(iv) E-mail Address.....

5. Full particulars of all partners, directors and secretary of body corporate: -

(i).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(ii).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(iii).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

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(iv).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

(v).....  
(name and address)

.....  
(description, i.e. director, secretary, etc)

6. Have you or any of the persons named in paragraph 5 ever been  
(c) convicted of any criminal offence involving fraud or dishonesty;  
(d) declared bankrupt, or entered into any agreement with creditors?

If so give particulars.

.....  
.....  
.....

7. Address of business premises (Address at which gaming activities are to be conducted):

.....  
.....  
.....  
.....

8. Proposed Corporate Name of Virtual games Company:

.....

9. Name of the authorised representative (if any).....

(vi) Mail Box.....

(vii) Physical Address.....

(viii) Telephone Number (land line and mobile)

.....

(ix) Fax Number.....

(x) E-mail Address.....

10. Will the internet casino operations be run by the company mentioned in No. 2 or through a contract with other company? if through other company, give full details of the company including company profile and contacts: -

.....  
.....  
.....

11. As a condition of this application, kindly provide a feasibility study (business plan) on the investment of an virtual games including viability and financing of the project; financial resources and access thereto, experience and expertise in internet gaming, details of the technology and gaming equipment, management competence, suitability

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of the source of funding, acceptability of key assumptions used in financial protections, implementation schedule and promotion of responsible gaming.

12. Is the proposed company a wholly owned subsidiary of another company?  
Yes. No.

If yes, please give details on an attachment page. If so, list all investors or shareholders who own five (5%) or more of the parent company.

13. What do you expect will be the amount of the gross turnover for the first twelve months of the gaming business in respect of which this application is made?

14. State the name and address of the accountant you wish to appoint for the purpose of auditing your statement of accounts: -  
.....  
.....

15. This application shall be submitted to the Board in duplicate and shall be accompanied by:

- (g) three (3) copies of the company's Memorandum and Articles of Association;
- (h) a certified copy of the Certificate of company incorporation;
- (i) vetting forms for each director or a shareholder with five per cent (5%) or more ownership of or controlling interest in the applicant's entity;
- (j) key person licence application forms specified in these Regulations, for each of the applicant's director or shareholder with five percent (5%) or more ownership of or controlling interest in the applicant's entity;
- (k) application fees for internet casino licence and for key person licence;
- (l) detailed information about the service provider's structure, equipment and services to be offered to the internet casino licence holder.

Date.....20

.....  
(signature)

.....  
(description)

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....

Date set for hearing by the Board.....

*Gaming (Internet Gaming)*

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*GN NO. 478T(Contd)*

Attachment received.....

Name and signature of the receiving officer of the Board.....

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**APPLICATION FOR RENEWAL OF VIRTUAL GAMES LICENCE**

1. In accordance with the Gaming Act and these regulations: -

I.....

(insert full name of a person making the application)

of.....

(address)

Duly authorised in that behalf by a body corporate specified in paragraph 2 below, hereby apply for a licence to manage and run Virtual games operations.

2. Name of a corporate body which is applying for renewal of the licence: -

.....

3. Contacts: -

(vi) Mail Box.....

(vii) Physical Address.....

(viii) Telephone Number (land line and mobile).....

.....

(ix) Fax Number.....

(x) E-mail Address.....

4. Full particulars of all partners, directors and secretary of body corporate if there is any change: -

(i).....

(name and address)

.....

(description, i.e. director, secretary, etc)

(ii).....

(name and address)

.....

(description, i.e. director, secretary, etc)

(iii).....

(name and address)

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.....

(description, i.e. director, secretary, etc)

5. During the period of the expired licence, have any of your current shareholders, partner or director been: -  
(e) convicted of any criminal offence involving fraud or dishonesty;  
(f) declared bankrupt, or entered into any agreement with creditors

If so give particulars.

.....  
.....  
.....

6. Address of business premises (if there is any change):

.....  
.....  
.....  
.....

7. List any changes in the status of gaming licenses in those jurisdictions outside of Tanzania where business entity has a license or has sought a license.

.....  
.....  
.....

8. How many player complaints have you received during the period of the expired licence?

What was the result of each complaint?

.....  
.....  
.....

9. Were you ever fined or reprimanded by the Board?

Yes.                      No.

If yes, please give details on an attachment page.

10. Were you ever unable to pay a winning or prizes due to a customer? If so, please explain.

Yes.    No.

If yes, please give details on an attachment page.

11. What do you expect will be the amount of the gross turnover for the first twelve months of the gaming business in respect of which this application is made?

.....

12. State the name and address of the auditing firm you wish to appoint for the purpose of auditing your statement of accounts: -

.....



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.....

13. This application shall be submitted to the Board in duplicate and shall be accompanied by application fee for renewal of licence;

.....  
(signature)

.....  
(description)

Date.....

**FOR OFFICIAL USE ONLY.**

Date of which the application was received.....  
Date set for hearing by the Board.....  
Attachment received.....  
Name and signature of the receiving officer of the Board.....

Dodoma,  
1<sup>st</sup> July, 2022

**MWIGULU LAMECK NCHEMBA MADELU**  
*Minister for Finance and Planning*